

Hilary Dalin
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Professional Activity

National Collaboratory to Address Elder Maltreatment

2024-Present

Mentor/Advisor

- Mentorship Selection Committee.
- Mentor to three mid-career elder justice mentees, <https://edc.org/ncaem-mentorship/>
- Collaboration initiatives to expand effective models to address elder maltreatment, <https://edc.org/projects/the-national-collaboratory-to-address-elder-mistreatment/>.

Federal Workers Legal Defense Network

2025-Present

<https://workerslegaldefense.org/>

- Volunteer Screener.
- Participate in virtual consultation clinics.

U.S. Department of Health and Human Services, Administration for Community Living

Retired as Director, Office of Elder Justice and Adult Protective Services

5.2016 – 9.2024

- Provided leadership to the Administration for Community Living Office of Elder Justice and Adult Protective Services and the Office of Long-term Care Ombudsman Programs, developing and deploying strategies to achieve established goals related to elder justice, elder rights, and elder economic security, including diversion from, limitations on and revocation of guardianship and initiatives and programs and services to prevent, mitigate and respond to elder maltreatment.
- Created prestigious graduate and professional student internship program.

U.S. Department of Health and Human Services, Office of Hearings and Inquiries

Senior Advisor

1.2016- 5.2016

- Advised senior leadership on Marketplace eligibility appeals, related Medicaid appeals policy and process and maintaining relationships with CMS components, contractors and external stakeholders regarding Marketplace eligibility and related Medicaid issues; counseling leadership on adjudication and disposition of complex Marketplace and related Medicaid eligibility appeals and identifying appeals raising broad policy implications.
- Supported implementation of the Centers for Medicare and Medicaid Services' Medicare Ombudsman programs, focusing on vulnerable and underserved Medicare beneficiary populations.
- Mediated discussions with internal and external stakeholders holding disparate viewpoints on complex issues with national impact, including Marketplace and related Medicaid eligibility appeals and systemic Medicare beneficiary issues, including transitions from Marketplace and MAGI-based Medicaid to Medicare and/or non-MAGI Medicaid, issues related to persons dually entitled to Medicare and Medicaid, and more.

U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services, Office of Hearings and Inquiries, Marketplace Appeals Group

Division Director and Senior Advisor

12.2013- 12.2015

- Developed, implemented and evaluated Marketplace and related Medicaid eligibility appeals policy and procedures, including managing adjudication and disposition of complex or sensitive Marketplace and related Medicaid eligibility appeals and identifying appeals raising broad policy implications.
- Mediated discussions with internal and external stakeholders holding disparate viewpoints on Marketplace and related Medicaid eligibility appeals.
- Developed experiential on-boarding training program for interns and new staff and created and ran graduate and professional intern (Student Volunteer) Program.

U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services, Center for Consumer Information and Insurance Oversight

Director, Technical Assistance Division,
State Exchange Group

5.2012-12.2013

- Managed Division that developed and delivered Marketplace model-based technical assistance to states, improving state performance in key functional areas through strategic planning, creation of tools and processes to build capacity in states, development of internal and external relationships, and dissemination of best practices for timely and effective implementation and operation of Health Insurance Marketplaces.
- Managed development of Blueprint application for states to designate their Health Insurance Marketplace model, and onboarding processes for states to implement their model.

National Council on Aging

2007-2012

Director, Benefits Access Policy and Programs

5.2011- 2012

Interim Director, National Center for Benefits Outreach and Enrollment

9.2010 - 5.2011

Director, Policy and Benefits Technical Assistance

2009 - 2010

Associate Director, My Medicare Matters

2007 - 2009

- Developed policy for and managed Benefits Enrollment Centers (BECs) to assure the BECs used person-centered community-wide approaches to enrolling and retaining older adults in the entitlement benefits for which they qualified.
- Provided direction on development of publications, assured accuracy, usability and timeliness of content on the National Center web sites.
- Oversaw technical assistance and support to state and local organizations involved in benefits outreach and enrollment for older adults and younger adults living with disabilities.
- Provided education and technical assistance to national, regional, and community-based entities about benefits access and benefits counseling knowledge and skills.
- Launched and managed development of online community for professionals and volunteers at community-based organizations who work with Medicare beneficiaries, managed development of and content for NCOA's consumer-facing website on Medicare and related benefits and programs, and weekly update e-newsletter customized to meet the needs of benefits counselors working with Medicare beneficiaries.
- Created and managed NCOA graduate student Associate Internship program.

Teaching and Related Experience

George Washington University School of Law

Professorial Lecturer in Law

2023-Present

- Created and teach survey course covering key issues in elder law.
- Topics include ethical issues in the representation of older adults, such as confidentiality, conflicts of interest and representing older adults with a range of decisional capabilities, decisional rights of older adults and use of decision support tools for financial and health care decision making and guardianship, accessing needed health care through Medicare and Medicaid, rights to adequate income with social security and supplemental security income; house issues, including community-based and congregate residential settings including nursing homes, and the rights of grandparents.

Health Rights Clinic

2008-2011

- Co-taught Health Rights Law Clinic.
- Oversaw student clinicians.
- Taught class components of the course.

Cardozo Law School, Bet Tzedek Legal Services Clinic

1987-1988

- Co-taught clinical and classroom simulation courses on public benefits for elders.

University of Connecticut Law School

1996-2000- approx.

- Created and taught Elder Law course.

Conferences and Training Webinars

- Presented frequently at national conferences, and at regional and local conferences, meetings and seminars on topics related to understanding elder justice and elder rights, public benefits, benefits access policy and systems, promising practices to in partnership development, outreach and benefits counseling and consumer assistance, self-determination, guardianship reform and autonomy.

Additional Career Highlights:

- Created and directed legal services programs for older Americans in New York and Connecticut.
- Developed processes and approaches and represented older individuals to assert the rights of older Americans.
- Extensive experience with elder justice, elder rights, guardianship and guardianship reform, elder economic security, long-term services and supports, Medicaid, Medicare, Social Security and SSI.
- Published and presented at conferences on topics related to elder justice, elder rights, long-term services and supports, Medicare, Medicaid, home-based care, rights of long-term care residents, privacy, self-determination and autonomy, and integrated access to benefits.
- Connecticut Bar Association Elder Law Section: Section Chair, 1998-2000, Member of Steering Committee, 1994-2008.
- Fellow, National Academy of Social Insurance: 2011 – present.

Bar Admission

State Bar Admissions: Massachusetts, New York, Connecticut, District of Columbia

Education

Juris Doctorate, Boston University School of Law

Bachelor of Arts, Political Science/Sociology, State University of New York at Stony Brook